



Kayak Tour Guide

Organization:	ROE OUTFITTERS LLC - Real Oregon Experience
Date Posted:	2/1/17
City:	Klamath Falls
Location:	Oregon
Country:	United States
Primary Category:	Seasonal
Education Requirement:	High School / GED
Wage Rates:	DOE \$11+

Description & Details

Each year ROE Outfitters LLC seeks to hire a few kayaking guides to join our summer guide staff in guiding part-day and full-day kayaking trips on the Wood River, Malone Springs, Spring Creek and several Mountain Lakes. ROE Outfitters LLC's guides are a fun-loving, thoughtful and talented group of people with a tremendous passion for the natural world. As much as we love boating, we love sharing nature with our guests even more. Guiding for ROE Outfitters LLC can be hard work, full of long hours in often physically demanding situations. We find it immensely rewarding to enrich lives through safe and memorable outdoor adventure. To do so, ROE Outfitters LLC hires guides who are committed to excellence in hospitality and safety, provide meaningful interpretation to guests, support conservation efforts and have a desire to grow and learn.

Summary of essential job functions:

Must have the ability to:

- Perform excellent risk management in remote settings
- Work positively with other team members to implement all aspects of a ROE Outfitters LLC trip from pack-up to clean-up in order to provide guests with a safe, meaningful and memorable experience.
- Instruct guests on best practices for paddling kayaks on calm water.
- Perform water rescue of guests in the event of a tip over or emergency.
- Engage and respond to guests in a positive, friendly and supportive manner, including meeting their expressed and unexpressed needs.
- Take care of ROE Outfitters LLC's equipment and facilities

- Provide meaningful interpretation to our guests on natural and cultural history topics pertinent to the trip, such as geology, Wildlife Refuges, Spring creeks, wetlands, Crater Lake National Park, Modoc Indian War, Applegate Trail etc.
- Professionally represent ROE Outfitters LLC's and its Mission, Vision and Values.
- Speak positively of the company, owners and region to guests and your co-workers at all times.
- Act as a good steward of the natural world and follow Leave No Trace practices such as picking up trash.
- Follow all policies and procedures as outlined in ROE Outfitters LLC Employee Manual.
- Train new and upcoming guides as needed in all aspects of this position.
- Follow all state and federal laws while guiding any trips for ROE Outfitters LLC. It is your responsibility to know the laws and rules including marine/boating regulations.
- Keep a functional first aid kit with you at all times during guided trips.
- Clean all kayaks, life jackets, and paddles as needed.
- Load and unload kayak trailer daily.
- Have a cooler and ice with water available for guests with you daily.
- Tow in guests if the need arises
- Inspect gear and fit life jackets to guests before every tour launch.
- Perform other duties as needed or assigned

Qualifications:

- Legally allowed to work in the United States
- A current First Aid certification along with current CPR certification
- A positive, supportive team player
- Excellent verbal communication skills
- Physically fit, able to work long hours in the field and lift and carry heavy objects (50+ pounds) over awkward terrain
- Willing and eager to interact positively with a range of age groups, from small children to seniors
- Must have a clean driving record
- Ability to safely operate a 15-passenger van with guests and other ROE vehicles as outlined in the ROE driving policy and procedures.
- Ability to tow a trailer behind a vehicle and back up as necessary at boat launches.
- Ability to follow ROE's drug-free and tobacco free workplace policy
- Experience in guest services or group leadership preferred
- Certified Swiftwater Rescue Technician 1 or higher at some point in professional career preferred

- Academic or professional background or equivalent experience in natural science, western American history, environmental education or conservation related field preferred.

Job specifics:

- Must have a flexible schedule
- Must have reliable transportation
- Seasonal positions, available April to October. Shorter seasons are available for full-time students
- Housing and transportation are not provided for this position. Please plan accordingly.

Uniforms/ Gear:

- ROE will provide guides with necessary paddling gear.
- **Two Staff shirts will be provided and are required at all times during work hours.**
- Guides are required to maintain excellent hygiene and maintain a professional appearance.

How to Apply / Contact

Please complete our application online and email it along with a cover letter, current resume and references to: oregonflyshop@gmail.com

Thank you